



Haldimand-Norfolk

REACH

supporting children, families, communities

Haldimand-Norfolk REACH is a multi-service agency, providing Children's Mental Health Services, Autism & Behaviour Services, Developmental Services, Youth Services, Adult Counselling Services, and several Early Learning Intervention & Care services including EarlyON Child & Family Centres and the Community Action Program for Children.

H-N REACH serves as the Lead Agency for Haldimand Norfolk Children's Mental Health Services, Coordinated Service Planning and the Student Nutrition Program in the Hamilton/Niagara Region. Through our Contact Unit, the agency serves as the single point of access for a variety of children's services.

H-N REACH is recognized as a local leader in community education, advocacy, inter-sector collaboration and Community Service Planning.

Youth & Justice Services Unit- Existing Vacancy
YOUTH SUPPORT WORKER - Union House Residence

Ref. #: 2026-13

Part-time, Temporary, Hourly

-12 month contract with the possibility of extension

-2 positions available

Salary: Step 1 \$24.17- Step 2 \$26.82 - Step 3 \$29.46

Hours of Work:

- 3:00pm – 10:30pm on a scheduled rotation.
- Minimum of 26 hours per week, with additional hours for regularly scheduled meetings, professional development, and other program related opportunities.

Union House offers safe and supportive out-of-home care for youth ages 16 and 17 who are facing barriers. By applying strength-based and trauma informed practices, employees work alongside residents as they develop their skills and grow towards a successful transition to independence.

Responsibilities:

- Act as a primary worker for a designated number of residents
- Provide life skills coaching and supportive counselling in both individual and group settings
- Engage with youth and team members to develop, implement, and evaluate individualized plans of care
- Facilitate the admission and departure of residents
- Consult and coordinate service with community partners and identified supports
- Initiate and participate in community outings and recreational activities with youth

Qualifications:

- Relevant community college diploma or degree in social services
- Minimum of one year experience working with youth in an out of home care setting
- Demonstrated understanding of risk management
- Proven leadership skills & experience working with placement students and/or volunteers
- Excellent verbal & written communication skills
- Ability to perform duties both independently and as part of a team
- Proficiency in Office 365
- Broad Sector Check (includes Criminal Record & Judicial Matters Check & Vulnerable Sector Record Check); Children's Aid Society Declaration & Release
- Possession of a valid driver's licence, \$2 million vehicle liability insurance, clear driver abstract and use of a vehicle.

Applicants are welcome to email the Youth & Justice Services Manager, Kathy Gammon, kgammon@hnreach.on.ca for more information about this position, career growth opportunities, or to find out more about working at H-N REACH.

Please submit a cover letter (citing the reference # above) & resume by email to jobs@hnreach.on.ca by May 1st, 2026 to:

Lynn Tessaro, Human Resources Manager

Haldimand-Norfolk REACH

101A Nanticoke Creek Parkway, Townsend, ON, N0A 1S0

Website: www.hnreach.on.ca

*Only those selected for an interview will be contacted
Please contact us if you require accommodation
A United Way member Agency*



COME GROW WITH US

Join the REACH team to make a meaningful difference
in people's lives every day!