



Haldimand-Norfolk

REACH

supporting children, families, communities

Haldimand-Norfolk REACH is a multi-service agency, providing Child & Youth Mental Health Services, Autism & Behaviour Services, Developmental Services, Youth Services, Adult Counselling Services, and several Early Learning Intervention & Care services including EarlyON Child & Family Centres and the Community Action Program for Children.

H-N REACH serves as the Lead Agency for Haldimand Norfolk Children's Mental Health Services, Coordinated Service Planning and the Student Nutrition Program in the Hamilton/Niagara Region. Through our Contact Unit, the agency serves as the single point of access for a variety of children's services.

H-N REACH is recognized as a local leader in community education, advocacy, inter-sector collaboration and Community Service Planning.

Child & Youth Crisis and Outreach Services- Existing Vacancy

CRISIS & OUTREACH SERVICES CLINICIAN

Ref. #2026-39

Full-time, Permanent, Salaried

-35 hours / week

Salary: Step 1- \$45,765 - Step 2 - \$51,485 - Step 3 - \$57,206

Benefits: Comprehensive, Extended Health Benefit Plan includes Health & Dental Benefits & RRSP

Responsibilities:

- Working in the family home, school and community with children 0–18 years of age and their families who have been identified as having significant mental health needs
- Collaborating in the development of individual service plans and program related assessments
- Working flexible hours and sharing Child & Youth Crisis response duties with other team members on a rotational basis is required
- Provide crisis intervention and follow up stabilization services as well as short-term case management services.

Qualifications:

- Child & Youth Worker diploma, Social Service Worker diploma, or a related undergraduate degree
- Three years' experience in Children's Mental Health, and child & family intervention with an emphasis on behaviour management (including crisis intervention)
- Strong assessment, individual & family counselling, and crisis intervention skills
- Ability to work individually and as a team member in unstructured settings
- Good computer literacy; excellent verbal & written communication skills
- Vulnerable Sector Record Check (includes Criminal Record & Judicial Matters Check) and Children's Aid Society Declaration/Release
- Possession of a valid driver's licence, \$2 million vehicle liability insurance, clear Driver Abstract and use of a vehicle.

Applicants are welcome to email the Child & Youth Crisis and Outreach Services Manager, Sylvia Shekalo, sshekalo@hnreach.on.ca for more information about this position, or to find out more about working at H-N REACH.

Please submit a cover letter (citing the reference # above) & resume by email to jobs@hnreach.on.ca by July 20, 2026 to:

Lynn Tessaro, Human Resources Manager

Haldimand-Norfolk REACH

101A Nanticoke Creek Parkway, Townsend, ON, N0A 1S0

Website: www.hnreach.on.ca

Haldimand-Norfolk REACH is committed to diversity, equity, inclusion and belonging.

Only those selected for an interview will be contacted

Please contact us if you require accommodation

A United Way member Agency



COME GROW WITH US

Join the REACH team to make a meaningful difference
in people's lives every day!