



Haldimand-Norfolk

REACH

supporting children, families, communities

Haldimand-Norfolk REACH is a multi-service agency, providing Children's Mental Health Services, Autism & Behaviour Services, Developmental Services, Youth Services, Adult Counselling Services, and several Early Learning Intervention & Care services including EarlyON Child & Family Centres and the Community Action Program for Children.

H-N REACH serves as the Lead Agency for Haldimand Norfolk Children's Mental Health Services, Coordinated Service Planning and the Student Nutrition Program in the Hamilton/Niagara Region. Through our Contact Unit, the agency serves as the single point of access for a variety of children's services.

H-N REACH is recognized as a local leader in community education, advocacy, inter-sector collaboration and Community Service Planning.

Developmental Services Unit

ADVOCACY PREVENTION & SERVICE COORDINATION WORKER (APSW)

Ref.#: 2025-45

(funded by the MCCSS as Adult Protective Services Worker)

Part-time (28 hrs/week), Permanent, Salaried

Salary: \$48,592 - \$54,665 - \$60,739

Benefits: Comprehensive Benefit Package

To provide supportive counselling, advocacy, and service coordination for 'at risk' adults with a developmental disability, living in Haldimand & Norfolk Counties, under the direction of the Developmental Services Manager.

Responsibilities:

- Offer support, strategies, and inform individuals of choices that respond to their unique, individual needs that specifically relate to community life, independent living and general well being
- Ensure services involved in supporting a person focus on the person's goals
- Ensure all necessary funded and non-funded services have been explored and person has been informed and educated on available resources and services
- Ensure regular communication with person and current service providers (with consent) to be current on status of services in person's life (i.e., participating in support circles or life planning meetings)
- Participate in transitional planning with youth leaving the educational system
- Liaise and collaborate regularly with service providers with the goal of providing seamless service to individuals/families, based on a systems approach.

Qualifications:

- Successful completion of a university degree program in the Social Sciences from an institution of recognized standing or an acceptable equivalent
- Several years' work-related experience in the adult developmental services field with particular skills developed in the areas of the assessment of needs, case management, advocacy, and community service planning
- Knowledge of regional services and local Haldimand-Norfolk services which support the target population
- Ability to problem-solve, think creatively and act quickly to meet families' needs and deal with crisis situations
- Emotional maturity, tact, patience with ability to obtain confidence and develop relationships with children, adults, parents and professionals
- Excellent verbal & written communication and organizational skills
- Knowledge of Microsoft Office programs and data base experience
- Criminal & Judicial Matters and Vulnerable Sector Record Checks, Children's Aid Society Declaration/Release
- Possession of a valid driver's licence, \$2 million vehicle liability insurance, clean Driver Abstract and use of a vehicle.

Applicants are welcome to email the Developmental Services Manager, Tracey Taylor, ttaylor@hnreach.on.ca for more information about this position, comprehensive benefit package, career growth opportunities, or to find out more about working at H-N REACH.

Please submit a cover letter (citing the reference # above) & resume by email to jobs@hnreach.on.ca by November 7th, 2025 to:

Lynn Tessaro, Human Resources Manager

Haldimand-Norfolk REACH

101A Nanticoke Creek Parkway, Townsend, ON, N0A 1S0

Website: www.hnreach.on.ca

*Only those selected for an interview will be selected
Please contact us if you require accommodation
A United Way Member Agency*



COME GROW WITH US

Join the REACH team to make a meaningful difference
in people's lives every day!