



Haldimand-Norfolk  
**REACH**

*supporting children, families, communities*

*Haldimand-Norfolk REACH is a multi-service agency, providing Autism & Behaviour Services, Child & Youth Mental Health Services, Developmental Services, Youth Services, Family Services, and several Early Learning Intervention & Care services including EarlyON Child & Family Centres and the Community Action Program for Children.*

*H-N REACH serves as the Lead Agency for Haldimand-Norfolk Child & Youth Mental Health Services, Coordinated Service Planning and the Student Nutrition Program in the Hamilton/Niagara Region. Through our Contact Unit, the agency serves as the single point of access for a variety of children's services.*

*H-N REACH is recognized as a local leader in community education, advocacy, inter-sector collaboration and Community Service Planning.*

**Child & Youth Crisis and Outreach Services Unit  
CRISIS & IN-HOME SERVICES WORKER**

**Ref. #: 2022-53**

*Full-time, Permanent, Salaried*

**Responsibilities:**

- Working in the family home, daycare, school & community and virtually with children 0–18 years of age and their families who have been identified as having significant mental health needs
- Collaborating in the development of individual service plans and program related assessments
- Working flexible hours and sharing mobile crisis response duties with other team members on a twenty-four hours/seven day per week rotation basis is required
- Provide crisis intervention and follow up stabilization services as well as short-term case management services.

**Qualifications:**

- Child & Youth Worker diploma, Social Service Worker diploma, or a related undergraduate degree
- Three years' experience in child & family intervention with an emphasis on behaviour management (including crisis intervention)
- Strong assessment, individual & family counselling and crisis intervention skills
- Ability to work individually and as a team member in unstructured settings
- Good computer literacy; excellent verbal & written communication skills
- Criminal & Judicial Matters and Vulnerable Sector Record Clearances, Children's Aid Society Declaration/Release
- Possession of a valid driver's licence, \$2 million liability insurance, clear drivers abstract and use of a vehicle.

**Please submit a cover letter (citing the reference # above) & resume by email to [jobs@hnreach.on.ca](mailto:jobs@hnreach.on.ca) by January 6<sup>th</sup>, 2023 to:**

Lynn Tessaro, Human Resources Manager

**Haldimand-Norfolk REACH**

101A Nanticoke Creek Parkway, Townsend, ON, N0A 1S0

**Website:** [www.hnreach.on.ca](http://www.hnreach.on.ca)

*Only those selected for an interview will be contacted*

*Please contact us if you require accommodation*

*A United Way member Agency*